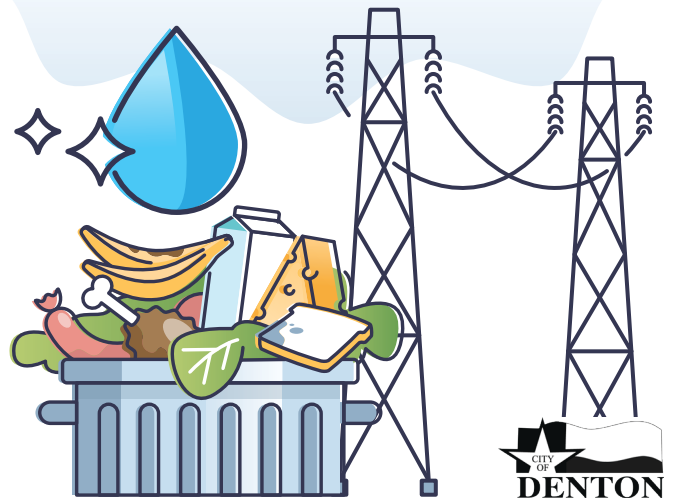


Denton Municipal Residential UTILITY RATES

Fiscal Year 2022-2023

Waste No Time MAXIMIZING CITY SERVICES



Residential Refuse & Recycling Base Rates

Reflects single-family home based on a 95-gallon cart; lower-volume option available upon request. Base rates include a recycle cart.

One Green Cart \$25.04 per billing cycle
Two Green Carts \$41.61 per billing cycle

Add-On Fees

Add-ons are available upon request or billed if a collection or scheduled pick-up exceeds the base rate service.

Bag(s) Outside of Cart \$5 per bag
Bulk Waste Collection Allowed two items per week; \$5 per additional item; \$25 per cubic yard for items in excess of scheduled collection.
Appliances & Electronics \$20 per item
Yard Waste Cart \$20 per cart purchase
Residential Remodeling \$25 per cubic yard
Brush Collection \$75 per staff hour, if more than 4 cubic yards
Landfill Rate \$44 per ton; \$25 minimum charge per load

Visit www.cityofdenton.com/solidwaste for more information, or call Customer Service at (940) 349-8700.

Curbside 'No Call' Collection

The following services do not need to be scheduled; add-on fees may apply.

- Trash Collection
- Recycling Collection
- Yard Waste Collection
- Brush Collection

Curbside 'Call-In' Collection

Must be scheduled by phone (940) 349-8700 or online; add-on fees may apply.

- Bulk Waste Collection
- Home Chemical Collection **ONE-BUSINESS-DAY NOTICE REQUIRED**
- Appliances & Electronics

Landfill Drop-Off

1527 S. Mayhill Rd., 7 a.m.-4 p.m., Mon.-Sat.

Add-on and landfill service fees may apply. For the resident rate, show proof of residency at the gate using your current utility bill.



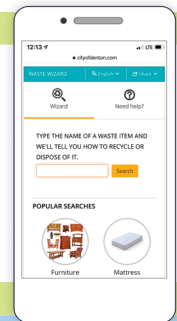
Trash Collection

Trash bags not in the cart or overflowing are charged \$5 per bag.

Includes, but is not limited to, plastic bags, plastic wrap, styrofoam, food waste, paper plates, napkins, tissues, paper towels, clothing, juice pouches, and plastic utensils.



Real-Time Trash & Recycle App



Recycle Collection

Keep recyclables empty, clean, dry, and un-bagged.

Recycle only metal cans, glass bottles, plastic bottles, glass jars, tubs, jugs, cartons, junk mail, magazines, newspaper, and flattened cardboard and boxboard.

Use the Waste Wizard search tool online to discover how to dispose of just about any household waste.



Yard Waste Collection

Place loose in the cart or kraft bag.

Includes grass clippings, leaves, weeds, loose coffee grounds, uncooked fruits & vegetables. Do not place yard waste in plastic bags.

Brush Collection

Brush & tree limbs need to be cut 4 ft to 8 ft in length and stacked into a pile that is less than 4 cubic yards, to avoid additional fees.



4 Cubic Yards = 4 washing machines

Schedule a pick-up using the Solid Waste Self-Service Form at www.cityofdenton.com/SWSelfService.



Bulk Waste Collection | To schedule a pick-up, complete the online form.

Only two items per week; add-on fee may apply. Bulk items will only be collected at the curb if they are pre-scheduled. If your pick-up is more than you requested, we will apply the Residential Remodeling Rate to your request, not the Bulk Waste Collection Rate.



Appliances & Electronics | To schedule a pick-up, complete the online form.

Appliances & electronics cannot be collected as bulk waste due to harmful components that must be removed prior to refuse and recycling; a \$20 per item fee may apply.



Home Chemical Collection | To schedule a pick-up, complete the online form.

Examples include batteries, lightbulbs, paint, and motor oil. For a full list of HCC items we accept, visit www.cityofdenton.com/hcc. Drive-thru drop off is located at 1527 S. Mayhill Rd.

GOOD NEWS . . .

Rates are reviewed and approved annually by the City Council and are effective Oct. 1 of every fiscal year. The full ordinance and utility rate details can be viewed at www.cityofdenton.com or in person at any Denton Public Library.

Utility Rates	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
Electric	↓3.5%	0	0	0	0
Solid Waste	↓12%	↓12%	↓5%	0	0
Water	0	0	↓2%	0	0
Wastewater	↓5%	0	0	0	0

Since 2018, your utility rates have decreased or remained the same.

Monthly Residential Electric Rates | Base Rate + Energy Rate = Your Electric

BASE RATE Facility Charge + Usage Charge

Facility Charge

This charge recovers costs associated with customer service, metering, billing, meter reading, & accounting.

\$8.67 | Single-Phase (R2)

\$17.33 | Three-Phase (R2)

\$16.02 | Pre-paid (P2)

Usage Charge

This charge reflects electricity you consume during the billing period that is measured in kilowatt hours (kWh).

Winter Months, November through April

\$0.0684 | First 600 kWh

\$0.0455 | Additional kWh

Summer Months, May through October

\$0.0684 | All kWh

ENERGY RATE

Energy Cost Adjustment

This is a variable rate charged per kilowatt hours to recover the net cost of energy delivered to customers.

\$0.0341 applied to all kWh consumed

Customer Service, (940) 349-8700

For bill or usage questions, call (940) 349-8700 or email customer.service@cityofdenton.com.

(940) 349-8700 | Billing, service assistance, and disconnection requests

(940) 349-7733 | Energy conservation-audit requests

(800) 735-2989 | Texas Relay Service (TDD)

(940) 349-7000 | Report an Outage

Monthly Water Rates | Water + Wastewater + Drainage = Your Water Total

WATER

Meter Size Base Rate

Fixed rate is based on the size of your meter.

\$15.84 | 3/4 Inch Meter

\$20.59 | 1 Inch Meter

\$26.93 | 1.5 Inch Meter

\$34.06 | 2 Inch Meter

Volume Rate

Determined by how much water you use.

\$3.63 | 0-5,000 gallons

\$3.90 | 5,001-7,000 gallons

\$4.05 | 7,001-15,000 gallons

\$7.25 | 15,001-30,000 gallons

\$9.68 | 30,001-50,000 gallons

\$12.04 | 50,000+ gallons



Base Rates Explained

Water and Wastewater Rates

Base rates help recover the cost of providing services. The basic principle for fixed rates is to ensure we provide equitable services that are not related to how much water you use. Since there is no meter on your wastewater line, the City uses a winter average because outdoor water demand is typically low December through February.

Drainage Rate

The Drainage Rate serves to recover the cost of storm water management as it relates to the flooding, erosion and water pollution based on runoff characteristics, not property value.

WASTEWATER

Meter Size Base Rate

Fixed rate is based on the size of your meter.

\$11 | 3/4 Inch Meter

Volume Rate

Determined by a calculated discharge.

\$3.80 per 1,000 gallons | Winter Month Average

Billing based on 100 percent of average monthly water billed from Dec.-Feb. 18,000 gallon wastewater volume cap.

DRAINAGE

Block Base Rates

Based on the square footage of impervious surface area of your property such as roofs, driveways, parking lots, etc.

0-600 \$0.50

601-1,000 \$1.00

1,001-2,000 \$3.35

2,001-3,000 \$5.45

3,001-4,000 \$7.60

4,001-5,000 \$9.75

5,001-6,000 \$12.00

6,001+ \$15.50

Customer Service, (940) 349-8700

In-person customer service is open daily Monday through Friday from 8 a.m. to 5 p.m., at City Hall East, 601 E. Hickory St., Suite F. Learn more online at www.cityofdenton.com/pay-my-bill.

(940) 349-7176 | Water-related incidents

(940) 349-7300 | Wastewater-related incidents

(940) 349-7116 | Drainage-related incidents

(940) 349-8456 | New or replacement water meters

(940) 349-7000 | After hours utilities-related incidents